

CAROLINE MARSDEN

car.marsden@gmail.com | 413.695.9805 | Brookline, MA

[GitHub](#) | [LinkedIn](#) | [Portfolio](#)

TECHNICAL SKILLS

FRONT END: JavaScript (ES6 & JSX), jQuery, React (+ Context, Router), HTML5, CSS3

BACK END: Node.js, Express, PostgreSQL, Knex.js, test-driven development with Mocha + Chai + Supertest

OTHER: Git/GitHub, NPM, RESTful APIs, Heroku, ZEIT Now

RELATED EXPERIENCE

THINKFUL

Full Stack Web Developer Training

Feb 2019 - Oct 2019

- Remote web development program, focused on learning HTML, CSS, Javascript, SQL, and associated frameworks
- Designed mobile-first full-stack applications from conception to deployment, while learning industry best practices

Selected projects completed at Thinkful

Gloomhelper [[Demo](#) | [App GitHub](#) | [Server GitHub](#)]: *Full-stack app to save party & character data for Gloomhaven game*

- Built with **React, Node, Express, and PostgreSQL**
- Managed JWT-authenticated login system using global state through React Context
- Migrated database version after minor redesign due to client-side app constraints

3aDay [[Demo](#) | [App GitHub](#) | [Server GitHub](#)]: *Full-stack app to log "3 Good Things" daily and view others' submissions*

- Built with **React, Node, Express, and PostgreSQL**
- Designed relational database schema & RESTful API interface for back-end server
- Implemented JWT-authenticated client-side app with public and private routes

What Should My Book Club Read Next? [[Demo](#) | [GitHub](#)]: *Helps users find a book based on NYTimes & Google Books data*

- Built with **HTML, CSS, and JS with jQuery**
- Integrated data from multiple API's into single seamless user interface

CODE FOR BOSTON

Volunteer Developer

Oct 2019 - Present

- Contribute to mob programming & development of Plogalong app using React Native & Redux: [GitHub](#)

SELECT ADDITIONAL EXPERIENCE

BOSTON UNIVERSITY, OFFICE OF THE PROVOST

Director of Graduate Enrollment Operations

Sept 2017 - Sept 2019

- Led annual university-wide 9-month SaaS re-implementation project as business owner
 - Improved efficiency and client satisfaction by piloting move from waterfall to Scrum/agile methodology
- Improved user support by collaborating with technical team to redirect support flows under ITIL framework
- Created University's first documentation and training structure on graduate systems, policies, and best practices
- Restructured & headed monthly interdepartmental meeting and communication plan for 50 graduate stakeholders

BOSTON UNIVERSITY, COLLEGE OF FINE ARTS

Graduate Financial Aid Officer

July 2016 - Sept 2017

Senior Admissions Coordinator

June 2014 - July 2016

- Decreased student questions/confusion by restructuring and managing Wordpress website content
- Improved process efficiency by redesigning admissions workflows and training materials
- Strategically leveraged \$5 Billion in institutional financial aid towards target enrollment goals

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EDUCATION

BOSTON UNIVERSITY QUESTROM SCHOOL OF BUSINESS

MBA in Business Administration (Leadership & Organizational Transformation concentration)

Sept 2018

- High Honors, Beta Gamma Sigma Honor Society

UNIVERSITY OF MASSACHUSETTS, AMHERST

BA's in Chinese Languages & Literature, Philosophy

Jan 2013

- Summa Cum Laude, Phi Beta Kappa Honor Society